

As the body responsible for maintaining the National Register of Sprayer Operators (“NRoSO”), we expect high standards of professional conduct and require all our members to respect and observe the standards and behaviour set out below. These standards are designed to ensure the highest standards of conduct from Plant Protection Product (PPP) application technicians (Sprayer Operators) and mirrors the code of professional ethics for sellers, advisers and other crop protection and plant nutrition professionals who are members of the BASIS Professional Register.

Breaches of this NRoSO Code of Conduct may lead to disciplinary action in accordance with the NRoSO Disciplinary Code, as from time to time updated and made available to Members via the members secure login online portal. Sanctions for non-compliance include suspension or removal from the Register.

- 1) Members must ensure that they always act in a way that supports and upholds the reputation and values of the plant protection and allied industries.
- 2) Members must ensure that any storage, application or disposal of PPPs they carry out is in accordance with applicable legislation, regulations and codes of practice. In particular they must:
 - a) have due regard to the environmental impact of those products; and
 - b) prioritise the health and safety of those (including self and any bystanders) from the use of those products or equipment; and
 - c) keep records of all storage, application and disposal of PPPs for at least 36 months.
- 3) Members must respect and maintain the confidentiality of names and contact details for individuals who work for suppliers and (if applicable) employer information and comply with applicable data protection legislation.
- 4) Members must actively maintain awareness of progress and knowledge in the sphere of activity relevant to their registration and fulfil the Continuing Professional Development (CPD) requirements applicable to their category of membership.
- 5) Members must conduct their work with integrity and not create a discriminatory distinction between themselves and other Members.
- 6) Members are expected to co-operate with other professionals in the industry so that the public and the environment may benefit, and the reputation of the industry be maintained.
- 7) Members must carry out their work in a timely manner and with proper regard for the technical and professional standards expected of them. Members must not undertake work that they are not competent and if applicable qualified to perform.